

# ServiceSchedule

Norfolk Oyster

Winter 2014/15

We are pleased to be able to offer a comprehensive servicing and storage programme for the Norfolk Oysters during the coming winter. However, due to the heavy work load already booked in to our yard for this coming winter, we advise you to book EARLY to ensure that space for your boat is reserved.

We are able to offer the standard service which covers all essential maintenance points and the more advanced 'A' service that will bring your boat back to 'as new' standard. Please find enclosed full details of these services which is fully comprehensive, covering all annual aspects of maintenance. 'A' services are fully warranted against defects in parts or workmanship.

Our charge for the standard service will be £1,748.20

Our charge for the superior service will be £2,763.70

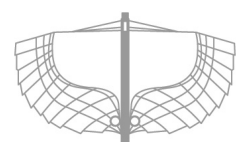
These above figures will include:

- All materials for the work scheduled (unless specified)
- Hire of heavy duty winter cover
- Up to 6 months storage for boat and trailer
- Engine servicing and winterising

We will collect and deliver boats to their moorings at no extra cost providing there are no delays, i.e. mooring is a long distance from slip or a mariner holds up launch and delivery, these things may incur an extra charge.

1. Our charge for recovery and de-rigging is £178.38
2. Our charge for rigging and launching is £178.38
3. Our charge for haulage is £1.72 per mile (on the basis of round trip mileage). Minimum charge is £147.60.
4. Please advise us of any additional work, or special repairs needed well in advance because it is often difficult to undertake additional work when the servicing has been completed. If we find additional work is required over and above our standard schedule this will be undertaken at additional cost and detailed on our invoice. If you require a quotation prior to any extra work being undertaken, please indicate this on the booking form.
5. We are unable to offer insurance cover for vessels and trailers stored in our yard during the winter. However, most marine policies will automatically cover this.
6. The cost of servicing a road trailer in accordance with the enclosed schedule will be £287.82. Please advise us if you required your road trailer to be serviced.
7. The amount of work required on each boat obviously depends on the condition of the boat. If we consider, therefore, that any item on the service schedule is not required, we will credit the labour and materials involved and this will be detailed on our invoice.
8. All work will be invoiced on completion and payment will be due within 14 days. We will be unable to release a boat from our yard or return her to a mooring without full payment having been made.

If you would like us to service and store your boat, please complete the enclosed booking form and return it to us as soon as possible.

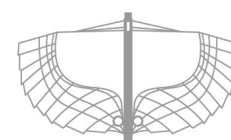


# ServiceSchedule

Norfolk Oyster  
Standard 'A' service



1	Remove all owner's equipment and put into store	28	Check for gelcoat damage on topstrake and topsides and repair at extra cost if necessary
2	Remove sole boards and pressure wash	29	Check for gelcoat damage on interior mouldings and repair at extra cost if necessary
3	Thoroughly pressure wash boat inside and out	30	Clean topside gelcoat
4	Pressure wash and clean all clean covers, all running and standing rigging and jib and main sheets	31	Carefully clean all interior gelcoat surfaces with special attention to seat battens
5	Dek Rens topside gelcoat to remove discolouration above waterline	32	Clean forward locker and rear locker and cave lockers
6	Remove all rigging from the mast and check shackles (replace if necessary at extra cost).	33	Check seals around cave lockers and replace if necessary
7	Remove sails and send away for valeting and repairs as necessary	34	Check for water in buoyancy chambers (and under forward locker). Re-fit and grease bungs. If more than a little water is found, water test buoyancy system and locate problem
8	Check covers and send away for repairs (at extra cost) if required	35 ... 39	Strip down all varnish on rudder (35), tiller (36), mast (37), gaff (38) and boom (39) and then prime and re-varnish with a minimum of 4 coats varnish (damaged areas only). On intact areas of varnish rub down and apply 1 full coat varnish
9	Service outboard engine in accordance with manufacturer's schedule, winterise and store for up to 6 months	40	Oil turn buttons on sail cover and cockpit cover
10	Dismantle rudder and fit new downhaul	41	Oil jib piston hanks
11	Check rudder fittings for excessive wear (replace at extra cost if required)	42	Check no rope ends frayed - burn/whip ends as necessary
12	Replace centreboard wire or lifting rope	43	Oil snap shackles for jib
13	'Skarsten' and sand all woodwork as necessary (including seat battens)	44	Check burgee (and replace at extra cost if required)
14	Apply 2 coats special TEAK TREATMENT to all interior woodwork	45	Check sail ties (and replace at extra cost if required)
15	Apply 2 coats special TEAK TREATMENT to seat battens	46	Check cockpit cover ropes (and replace at extra cost if required)
16	Apply 2 coats of special TEAK TREATMENT to rubbing strakes and gunwales	47	Reload owner's equipment back into boat
17	Treat sole boards with 1 coat clear preservative all over	48	Cover boat and put into store for up to 6 months
18	Check centre-board cleat (both springs and worn teeth). Replace at extra cost if required		continued ...
19	Check jib cleats (both springs and worn teeth). Replace at extra cost if required		
20	Check cove line and touch-up as necessary		
21	Re-antifoul hull with 1 coat top quality antifouling paint		
22	Check buoyancy tank bungs. Replace at extra cost if required		
23	Check tank inspection hatches and fit new 'O' rings		
24	Check bilge drain bung (if fitted) and replace washer if necessary		
25	Check bilge pump diaphragm and circlips and replace if necessary		
26	Remove bilge pump filter strum box, clean and re-fit		
27	Power polish topside and topstrake gel-coat surfaces to remove discolouration and minor scratches		

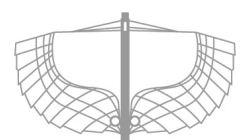


# ServiceSchedule

Norfolk Oyster  
Standard 'A' service



In Spring		Trailer Service	
49	Remove Cover and clean boat inside	60	Lubricate all moving parts
50	Refit rigging onto spars, seize shackles and load spars onto boat.	61	Check brake cable and operation of brakes and adjust if necessary
51	Apply 1 final coat special TEAK TREATMENT to all seat battens	62	Check brake cable for damage (replace at extra cost if required)
52	Apply 1 final coat special TEAK TREATMENT to rubbing strakes and gunwales	63	Check brake shoes for wear (replace at extra cost if required)
53	Check cockpit cover elastics (replace at extra cost if required)	64	Check suspension units for wear and replace if necessary (at extra cost)
54	Replace rigging and seize all shackles	65	Remove jockey wheel and re-grease
55	Bend on sails, reefing lines etc.	66	Lubricate winch and check strap (replace at extra cost if required)
56	Loctite mainsheet shackle	67	Grease back pivot pin and release spring
57	Run engine for 5 minutes in test tank and fill tank with petrol	68	Grease lighting bar nuts
58	Check burgee and replace at extra cost if required	69	Grease side chock handles
59	Load on trailer and lash down ready for transport	70	Remove and ease keel rollers and re-grease axles. Replace split pins as necessary
<p>PLEASE NOTE We will Step mast and set reefing lines at extra cost if necessary. This is included in the launch cost if we launch your boat.</p>		71	Replace all worn keel rollers and guide rollers as necessary (at extra cost)
		72	Remove and replace all wheel bearings and seals
		73	Check tyre pressures and tyre wear
		74	Touch up any rusting metal with galvanising paint
		75	Treat rust on wheel rims
		76	Check wheel studs and replace at extra cost if necessary
		77	Store for up to 6 months
		78	Road test with boat loaded in Spring

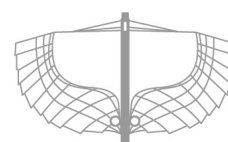


# ServiceSchedule

Norfolk Oyster  
Standard service



1	Remove all owner's equipment and put into store	28	Clean topside gelcoat
2	Remove sole boards and pressure wash	29	Carefully clean all interior gelcoat surfaces with special attention seat battens
3	Thoroughly pressure wash boat inside and out	30	Clean forward locker and rear locker and cave lockers
4	Pressure wash and clean all clean covers, all running and standing rigging and jib and main sheets	31	Check seals around cave lockers and replace if necessary
5	Dek Rens topside gelcoat to remove discolouration above waterline	32	Check for water in buoyancy chambers (and under forward locker). Re-fit and grease bungs. If more than a little water is found, water test buoyancy system and locate problem
6	Remove all rigging from the mast and check shackles (replace if necessary at extra cost).	33	Strip down all varnish on mast and then prime and re-varnish with a minimum of 4 coats varnish (damaged areas only). On intact areas of varnish rub down and apply 1 full coat varnish
7	Check covers and send away for repairs (at extra cost) if required	34	Oil turn buttons on sail cover and cockpit cover
8	Service outboard engine in accordance with manufacturer's schedule, winterise and store for up to 6 months	35	Oil jib piston hanks
9	Dismantle rudder and fit new downhaul at extra cost if necessary	36	Check no rope ends frayed - burn/whip ends as necessary
10	Check rudder fittings for excessive wear (replace at extra cost if required)	37	Oil snap shackles for jib
11	Replace centreboard wire or lifting rope	38	Check burgee (and replace at extra cost if required)
12	'Skarsten' and sand all woodwork as necessary (including seat battens)	39	Check sail ties (and replace at extra cost if required)
13	Apply 2 coats special TEAK TREATMENT to all interior woodwork	40	Check cockpit cover ropes (and replace at extra cost if required)
14	Apply 2 coats special TEAK TREATMENT to seat battens	41	Reload owner's equipment back into boat
15	Apply 2 coats of special TEAK TREATMENT to rubbing strakes and gunwales	42	Cover boat and put into store for up to 6 months
16	Treat sole boards with 1 coat clear preservative all over		continued ...
17	Check centre-board cleat (both springs and worn teeth). Replace at extra cost if required		
18	Check jib cleats (both springs and worn teeth). Replace at extra cost if required		
19	Check cove line and touch-up as necessary		
20	Re-antifoul hull with 1 coat top quality antifouling paint		
21	Check buoyancy tank bungs. Replace at extra cost if required		
22	Check tank inspection hatches and fit new 'O' rings		
23	Check bilge drain bung (if fitted) and replace washer if necessary		
24	Check bilge pump diaphragm and circlips and replace if necessary		
25	Power polish topside and topstrake gel-coat surfaces to remove discolouration and minor scratches at extra cost if necessary		
26	Check for gelcoat damage on topstrake and topsides and repair at extra cost if necessary		
27	Check for gelcoat damage on interior mouldings and repair at extra cost if necessary		



# ServiceSchedule Norfolk Oyster

Standard service



In Spring		Trailer Service	
43	Remove Cover and clean boat inside	53	Lubricate all moving parts
44	Apply 1 final coat special TEAK TREATMENT to all interior woodwork	54	Check brake cable and operation of brakes and adjust if necessary
45	Apply 1 final coat special TEAK TREATMENT to all seat battens	55	Check brake cable for damage (replace at extra cost if required)
46	Apply 1 final coat special TEAK TREATMENT to rubbing strakes and gunwales	56	Check brake shoes for wear (replace at extra cost if required)
47	Check cockpit cover elastics (replace at extra cost if required)	57	Check suspension units for wear and replace if necessary (at extra cost)
48	Replace rigging and seize all shackles	58	Remove jockey wheel and re-grease
49	Loctite mainsheet shackle	59	Lubricate winch and check strap (replace at extra cost if required)
50	Refit rigging onto spars, seize shackles and load spars onto boat.	60	Grease back pivot pin and release spring
51	Check burgee and replace at extra cost if required	61	Grease lighting bar nuts
52	Load on trailer and lash down ready for transport	62	Grease side chock handles
<p>PLEASE NOTE We will Step mast and set reefing lines at extra cost if necessary. This is included in the launch cost if we launch your boat.</p>		63	Remove and ease keel rollers and re-grease axles. Replace split pins as necessary
		64	Replace all worn keel rollers and guide rollers as necessary (at extra cost)
		65	Remove and replace all wheel bearings and seals
		66	Check tyre pressures and tyre wear
		67	Touch up any rusting metal with galvanising paint
		68	Treat rust on wheel rims
		69	Check wheel studs and replace at extra cost if necessary
		70	Store for up to 6 months
		71	Road test with boat loaded in Spring

